

FY '23 Greater Peoria Sanitary District Strategy Summary



Stakeholders: Customers • Supported Communities • Employees

Mission: Facilitating the environmental and economic prosperity of Greater Peoria through the wastewater utility

Core Values: Safety • Excellence • Leadership • Teamwork

Goals: Environmental Stewardship • Financial Stability • Community Partnership • Service Excellence & Continuity

Focus Areas

Employee and Financial Wellbeing

Foster a culture of safety and comprehensive employee wellbeing

Environmental Protection & Sustainability

Provide the best quality effluent and collection system reasonably possible

Community & Customer

Understand and exceed community and customer expectations

Key Performance Indicators

Monitoring safety results

Consistent CBOD removal

Elevate visibility within our served communities

Consistent safety training

Consistent SS removal

Provide information on capital projects to our customers

Measure employee satisfaction

Consistent NH3 removal

Provide operational and financial results to our customers

Meeting OpEx budget

Optimize TP removal

Reduce our past due account balances

Meeting CapEx budget

Timely comply with all federal and state water reporting

Measure customer satisfaction

Plan for modernization of plant process control

Monitor energy usage for future upgrades

Reinvest in our infrastructure and complete consent decree projects ahead of schedule

Monitor industrial revenue concentration

Dispose of biosolids in a beneficial manner

Timely complete sewer cleaning and inspection plans